



KING GEORGE'S MEDICAL UNIVERSITY

LUCKNOW UTTAR PRADESH INDIA

ESTD 1905

INTERNAL QUALITY ASSURANCE CELL



Annual Report of Internal Quality Assurance Cell

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(Prof. Rajiv Garg)

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King George's Medical University, UP



ANNUAL REPORT
Internal Quality Assurance Cell

2019-2020

INTRODUCTION The Internal Quality Assurance Cell (IQAC) of King George's Medical University (KGMU), established in 2015, serves as the central body for planning, guiding, and monitoring quality assurance and enhancement activities in the University. It works through the Deanship of Quality Control, Clinical Audit, Accreditation, and Future Planning under the chairmanship of the Hon'ble Vice Chancellor. The IQAC aims to improve academic, research, administrative, and clinical quality across the University through systematic reviews, feedback mechanisms, and inclusive stakeholder participation.

Dean: Prof. Divya Mehrotra

1. Faculty Development:

- Organized a workshop on "Systematic Review and Meta-analysis" for faculty and residents.
- Conducted an online workshop on "Peer Review" skills for scientific journals.

2. Student and Staff Engagement:

- Mentoring workshops and skill enhancement activities.
- Yoga classes, Ayushman Bharat training, and sterilization training for employees.

3. Cultural and Alumni Activities:

- Online motivational lecture by Mr. Anupam Kher.
- Hasya Kavi Sammelan and musical night for students and staff.
- Online alumni portal launched and guest lecture by Prof. Mahendra Bhandari.

4. Feedback and Ranking:

- Student feedback on hostel facilities and patient feedback through Google Forms.
- Departmental rankings initiated. Plastic Surgery and Pediatrics ranked highest in their categories.

5. Research and Patents:

- 7898 Scopus-listed publications.
- Four patents published by Prof. Amita Jain in collaboration with ICMR.


Vice Dean
Quality Control, Clinical Audit,
Accreditation & Future Planning

King George's Medical University, UP



ANNUAL REPORT
Internal Quality Assurance Cell



2020-2021

Dean: Prof. Divya Mehrotra

1. Policy and Infrastructure:

- The University revised its Quality Policy to align better with the evolving expectations of national and international accrediting bodies, focusing on sustainability, inclusiveness, and measurable outcomes.
- Monthly IQAC progression reports (Prapatra 55) were systematically prepared and submitted to the Hon'ble Chancellor, ensuring transparency and continuous monitoring of the university's performance across multiple domains.

2. Digital and Alumni Engagement:

- The Faculty Appraisal Software (FAS) was launched, streamlining faculty evaluations by creating a centralized digital repository for data on teaching, research, clinical services, and administration. This system allows real-time access and analysis, aiding in data-driven decision-making.
- The ALMASHINE portal was developed to enhance alumni engagement. Over 3700 alumni registered and actively participated in mentorship activities, including the "Alumni Mentorship Congress" and the "Study Abroad Summit." These events provided students with international exposure and career guidance.

3. Quality and Best Practices:

- IQAC invited submissions from departments highlighting their unique practices in teaching, clinical services, and research. Two best practices were selected for NAAC SSR submission: a) Microbiological Services During COVID Pandemic: Showcased exemplary diagnostics, surveillance, and safety practices implemented by the Department of Microbiology during the COVID-19 outbreak. b) Use of Advanced Computing in Healthcare, Teaching, and Research: Highlighted integration of simulation, virtual labs, and AI in academic delivery and patient care.

4. Cultural and Development Activities:

- The university celebrated its cultural legacy through the online event "TEZASWANI," which included debate, dance, music, fashion, and poetry performances. These events served to boost morale during pandemic-induced isolation.
- Workshops on "Peer Review and Publication Ethics" and "Medical Device Designing" were organized, aiming to build research competence and innovation among faculty and students.

5. Strategic Planning:

- IQAC initiated preparatory measures for the upcoming NAAC second cycle accreditation, including the formation of seven teams dedicated to each NAAC criterion.

- A detailed feedback mechanism was implemented across departments, especially focusing on slow learners. Departments were asked to analyze responses and formulate strategic interventions to improve academic support.
- All physical infrastructure facilities were geotagged, creating a spatial database for institutional assessment and enabling virtual audits for accreditation purposes.

Accit

Vice Dean
Quality Control, Clinical Audit,
Accreditation & Future Planning



King George's Medical University, UP



ANNUAL REPORT
Internal Quality Assurance Cell



2021-2022

Dean: Prof. Divya Mehrotra

1. NAAC Preparation:

- To align with NAAC's seven quality criteria, IQAC appointed seven senior faculty members as "Criteria Heads," each responsible for coordinating data collection, documentation, and compliance under their respective criterion.
- KGMU participated in "NAAC MANTHAN," a sensitization and strategic planning event hosted at Dr. A.P.J. Abdul Kalam Technical University (AKTU) on April 4–5, 2022. The university team, including Vice Chancellor and Dean Q&P, interacted with NAAC representatives to understand evolving accreditation requirements.
- IQAC convened multiple meetings to prepare for the Self Study Report (SSR) for the upcoming NAAC second cycle. Feedback received during Raj Bhawan presentations was incorporated into the documentation process. A preparatory visit by two NAAC officials on June 7, 2022, helped clarify compliance doubts.

2. Workshops and Webinars:

- On January 31, 2022, a university-wide awareness session was held on the National Education Policy (NEP) 2020 to sensitize faculty about its impact on higher education structure, curriculum flexibility, and skill-based learning.
- A webinar on "Copyright: Why and How" and the KGMU Intellectual Property Rights (IPR) Policy was held on February 26, 2022. The event emphasized the legalities of academic publishing and encouraged institutional innovation.
- To improve digital literacy and professional visibility, a LinkedIn networking workshop titled "Networking with LinkedIn for Medical Professionals" was organized on May 13, 2022. The session was attended by both students and faculty, and included live profile development exercises.
- Additionally, an FDP on "Developing E-content for Medical Teaching" was conducted on June 21, 2022, highlighting the creation of interactive and accessible academic content.

3. Student and Gender Initiatives:

- On March 8, 2022, IQAC in collaboration with the Women Empowerment Cell hosted the cultural event "TEZASWANI" in celebration of International Women's Day. The event included speeches, cultural performances, and panel discussions on women's leadership in healthcare.
- IQAC also collaborated with external institutions to organize career guidance webinars. These sessions addressed pathways in public health, research, and postgraduate education.
- Course and program coding was finalized for all undergraduate and postgraduate degrees offered at KGMU. Each course was assigned a unique code, which streamlined academic data handling and improved visibility in ranking submissions.

4. Ranking and Feedback:

- KGMU actively participated in national rankings including NIRF 2022 and India Today (Medical and Dental categories). Data was collated and submitted in alignment with ranking parameters like teaching, learning, research, graduation outcomes, outreach, and perception.
- IQAC continued its practice of collecting student and stakeholder feedback on academic delivery, clinical exposure, and administrative services. Biannual analysis of this data was conducted, and department-specific reports were circulated for strategic improvements.



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2022-2023

1. NAAC Peer Team Visit:

- As part of the preparation for the NAAC Second Cycle accreditation, IQAC submitted the Self-Study Report (SSR) with comprehensive institutional data by July 2022.
- A total of 31 Data Validation and Verification (DVV) queries raised by NAAC were addressed in a timely and structured manner. Each query was followed by the submission of supporting documentation and clarifications, ensuring full compliance.
- IQAC conducted over 60 internal mock inspections across all university departments and administrative units between November 2022 and January 2023. These inspections were led by Hon'ble Vice Chancellor Dr. Bipin Puri to assess the readiness of the institution.
- The official NAAC Peer Team Visit was hosted from February 2nd to 4th, 2023. The seven-member team evaluated the university across all seven NAAC criteria and appreciated the quality culture nurtured at KGMU. The visit was meticulously coordinated by IQAC.

2. Capacity Building:

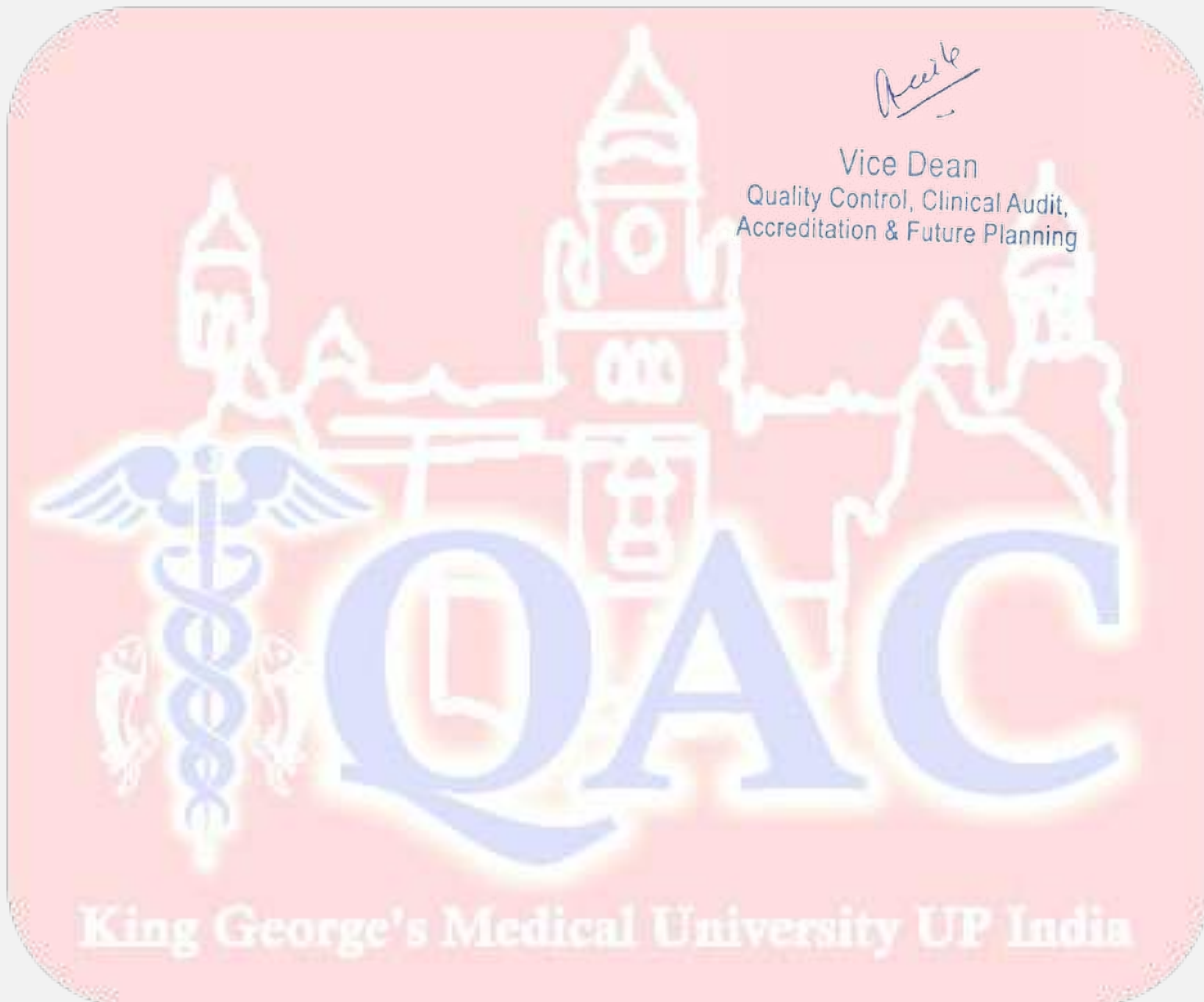
- A sensitization workshop on "Patent Filing and Intellectual Property Rights" was organized on December 14, 2022. The session was led by Dr. B.K. Sarkar, popularly known as the "Patent Man of India," who simplified complex legal concepts for faculty and researchers.
- On July 23, 2023, an online Faculty Development Program (FDP) on "MOOC as a Teaching-Learning Tool" was conducted by Dr. Chinmay Shah, Director of IQAC at Government Medical College, Bhavnagar. More than 100 faculty members participated and explored ways to integrate MOOCs into the curriculum.
- A hands-on leadership training program titled "Development of Leadership Skills: Design Thinking" was organized on March 28, 2023, in collaboration with Elsevier India and the Central Library. The session equipped faculty with strategies to solve institutional challenges through creative thinking.

3. Rankings and Publications:

- IQAC facilitated the departmental performance evaluation and Best Department Ranking for the academic year. The following departments were awarded:
 - a) Faculty of Medicine: Department of Microbiology, Pediatrics, and Cardiology.
 - b) Faculty of Dental Sciences: Department of Endodontics.
- The second edition of the Coffee Table Book of KGMU was published in collaboration with The Times of India Group. The book showcases milestones, achievements, historical insights, and key institutional developments. It was released on August 7, 2023, and distributed among stakeholders and dignitaries.

4. Long-Term Planning:

- A 10-year Vision Document detailing the roadmap for academic, infrastructural, and administrative growth was prepared by IQAC and submitted to the Hon'ble Chancellor at Rajbhawan on April 12, 2023. The document includes key performance indicators, mission-aligned initiatives, and strategies for sustained institutional excellence.
- IQAC led the initiative to procure and deploy software tools for data collection and management aligned with accreditation and ranking requirements. These tools allow departments to submit their performance data systematically and support automated analytics for NAAC, NIRF, and QS rankings



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2023-2024

Dean: Prof. Apul Goel

1. Strategic Engagement:

- IQAC actively participated in "Shiksha Manthan" hosted at CSMU, Kanpur on 8th and 9th July 2023, where academic leaders and administrators deliberated on strategies to improve NIRF and QS rankings. The event enabled benchmarking of institutional practices with peer institutions.
- A symposium at Raj Bhawan, Lucknow (14th and 22nd September 2023), focused on enhancing the academic activities and strengthening the university's position in national and global rankings. IQAC representatives showcased recent initiatives and received feedback for strategic improvements.
- KGMU hosted a pilot assessment visit by the Medical Assessment and Rating Board (MARB), NMC on 24th and 25th August 2023. This provided valuable inputs for refining accreditation frameworks under the evolving national standards.

2. Academic Development:

- On 28th July 2023, IQAC organized a faculty workshop on conducting Self-Directed Learning (SDL) sessions for MBBS students. The workshop included hands-on training on implementing SDL in the new competency-based curriculum, focusing on student autonomy and personalized learning.
- A landmark National Symposium on "Ensuring Quality in Health Sciences Institutions" was held on 27th July 2024 in a hybrid mode. Over 100 participants joined offline and around 300 participated virtually. Eminent guest speakers from across the country discussed recent accreditation reforms and innovations in quality assurance. The event served as a knowledge-sharing platform for medical educators and administrators.

3. Industry Collaboration:

- In a significant step towards enriching academic resources, KGMU partnered with McGraw Hill Education on 7th November 2023 to provide faculty and students with access to cutting-edge digital content and e-learning tools. The initiative is expected to enhance the teaching-learning ecosystem through structured learning modules and interactive platforms.

4. Recognition and Awareness:

- The university was shortlisted for the prestigious FICCI Healthcare Excellence Awards 2023 under the category "Excellence in Patient Service Delivery." This recognition affirms the institution's unwavering commitment to quality healthcare and continuous improvement in clinical outcomes.
- On 27th April 2024, IQAC conducted a Cyber Safety Awareness Program for students, faculty, and administrative staff. The program focused on data privacy, responsible internet usage, and best practices to prevent cyber threats, emphasizing the importance of digital hygiene in an increasingly connected academic environment.

5. Technology and Reporting:

- IQAC successfully implemented the "Samarth" e-governance platform on 20th July 2023, which integrates academic, administrative, and examination modules. The platform improves workflow transparency and efficiency in decision-making.
- The Annual Quality Assurance Report (AQAR) for the year was meticulously compiled and submitted along with comprehensive institutional data to the appropriate authorities. Compliance was also ensured with the "61 Prapatra" reporting requirements via the Rajbhawan portal. These efforts contribute to enhanced accountability and structured institutional review.

IQAC at KGMU has evolved into a proactive and visionary quality cell that strengthens academic integrity, institutional reputation, and continuous development. It has established a sustainable framework for quality assurance aligned with NAAC, NIRF, QS, and SDG-2030 benchmarks, thereby contributing to the University's excellence in higher medical education.

