38 96 4 (पार्म नियमावली.



MEDICAL REIMBURSEMENT POLICY

FOR KGMU'S EMPLOYEES AND THEIR DEPENDENT

(Version 2.0 - August, 2021)

(INDOOR AND OUTDOOR)

G.M. & Associated Hospital, Lucknow.

Chief Medical Superintendent, G.M. & Associated Hospital, Lucknow.

INDEX

S.NO.	PARTICULARS	GENO
1.	Criteria for BENEFICIARIES	1
2.	Term and Conditions	2
3.	Referral Rules	3
4.	FOR ADMITTED CATEGORY PATIENTS	
_	PART-A: (IPD) (I) ADMITTED IN KGMU (TYPE OF CASE: EMERGENCY AND NON-EMERGENCY)	4
5.	(II) ADMITTED IN OTHER GOVERNMENT HOSPITALS/INSTITUTIONS (DUE TO NON-AVAILABILITY OF TREATMENT IN KGMU)	8
6.	(III) ADMITTED IN PRIVATE HOSPITALS (TYPE OF CASE: EMERGENCY)	10
7.	PART-B: (OPD) (I) TO GET CONSULTATION BY THE DOCTORS OF KGMU	12
8.	(II) REFERRED DUT TO NON AVAILABILITY OF FACILITY OF KGMU (TYPE OF CASE: (I) EMERGENCY AND REFERRED DUE TO NON-AVAILABILITY OF FACILITY IN KGM	14 (U)
9.	(III) OPD CONSULTATION IN PRIVATE HOSPITAL WITHOUT REFERRAL. (TYPE OF CASE: (1) NON-EMERGENCY AND WITHOUT REFERRAL)	16
10.	(IV) GETTING THE TREATMENT OF THE PATIENT IN OTHER GOVT. HOSPITAL. (TYPE OF CASE: (I) EMERGENCY (II) BEING OUT OF CITY)	17
11.	Bill Processing Authority	18
12.	. Annexure (Documents) for process.	19

Criteria for Medical Reimbursement

Eligibility:

- ➤ All regular staff (faculty/nursing/paramedical/administrative officers/Class-III, Class-IV Employees)
- > Former VC & their dependent.
- > Retired Regular Employees.
- Academic Senior Residents/Academic Junior Resident/Non-Academic Senior Resident/Non-Academic Junior Resident), and their dependents during tenure only.

Family definition

- > Husband or wife. (More than one wife or judicially separated wife.)
- > Dependent parents. Parents are deemed to be dependent on the employee if they are normally residing with the employee.
- > Dependent/divorced step mother.
- > A female employee can opt to either include her parents or parents in law as dependents. This option can only be availed once.
- Dependent children and step children. Upper age limit 25 years for son. This age limit is not applicable in presence of permanent disability in son. Son would not be eligible if he is married even if the age is less than 25. Daughters are eligible till they start earning or get married, irrespective of their age.
- > Dependent legally adopted children.
- > Fully dependent minor brothers (up to 25 years), dependent brother with permanent disability irrespective of age.
- > Fully dependent minor/unmarried/divorced sister.

TERMS AND CONDITIONS

- 1) All treatment taken in hospitals outside KGMU without proper referral (Except in cases of defined emergency situations), the reimbursement will go through board and reimbursement as per rule will be allowed.
- 2) Outstation treatment benefits can be given to employees as per rule. (See Page No. 10)
- 3) Outstation treatment benefits to dependents can be given as per defined hospital categories.
- 4) On entitled and approved leave, an employee shall be deemed entitled to avail an outstation medical benefit facility as per rule.
- 5) Dependents of an employee residing outstation, can similarly avail outstation medical benefit facility as per rule.
- 6) Information about emergency admission outside KGMU, should be communicated within 3 working days to get the benefits of reimbursement. If such communication is missing, then the reimbursement claim will go into medical board.
- 7) Provision of free ambulance service (within city limits) in case of emergency during admission.
- 8) Reimbursement of ambulance bill (within city limits) in case of admission as emergency case. if hospital ambulance facility is not available/available
- 9) No ambulance facility at discharge. In special circumstances, as per patient condition such facility may be provided after approval of consultant incharge of patient and availability of ambulance.
- 10) No reimbursement of ambulance bill for discharge trip.
- 11) Only permanent employee shall be eligible to get these benefits.

REFERRAL RULES

- 1) Referral to other government hospital or private hospital should be taken from concerned specially department/broad specialty department. In case of emergency referral can be taken from CMO (Trauma)/MS/CMS (Trauma Center) as per requirement.
- 2) The referral will be valid for 1 month only.
- 3) In case of regular follow up outside KGMU, referral from concerned specialty is must and will be valid for 6 months.

SPECIFIC CONDITIONS FOR UPTO FULL REIMBURSEMENT IN EMERGENCY TREATMENT CONDITION IN PRIVATE HOSPITALS

- The patient was admitted in a private hospital by others under emergency in unconscious or severely incapacitated state and was hospitalized for prolonged period.
- 2) The patient was admitted in a private hospital under emergency and was admitted for prolonged period for the treatment of Head injury, Coma, Septicemia, Multi-organ failure.
- 3) The patient was admitted in a private hospital under emergency when there is a strike in government hospitals.
- 4) Any other condition defined in this category by Hospital Advisory Committee.

PART: A FOR ADMITTED CATEGORY PATIENTS (IPD)

(I) ADMITTED IN KGMU

(TYPE OF CASE: EMERGENCY AND NON-EMERGENCY)

If any faculty/employee or their dependents (hereinafter is define as beneficiary) needs treatment, surgery or any other clinical procedure for beneficiary as per the advice given by the doctors of KGMU, after getting admitted in any department, then the following facilities are will be available to the beneficiary by the hospital administration:-

: FACILITIES :

1. REGISTRATION AND ADMISSION

No registration fee will be charged from the beneficiary, for which '0' billing receipt is mandatory.

2. MEDICATIONS AND OTHER CONSUMABLES

OPTION-1

All the medicines and other consumables will be provided to the beneficiary admitted in the KGMU. For the availability of all the medicines/consumable items, the online indent will be presented by the respective ward's sister to the Central Store/LP counter as per rules and from there all the medicines, consumables will be made available for the treatment of the patient.

OPTION-2

(In case of Emergency/Semi-Emergency)

- Beneficiary can directly purchase from the <u>HRF's Medical Store of KGMU</u>, and then send the invoice for medical reimbursement, for which <u>full payment will be made</u> to the concerned. (Full reimburse)
- b) If any medicine/other consumables items not available in HRF

or

If any medicine/consumables items available but purchased from outside in case of (emergency/ semi-emergency)

In such a situation, the reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. IMPLANTS

OPTION-1

For the treatment of the beneficiary admitted in the department, if any implant surgical items like Cataract Lens, Pace-Maker or any other expensive equipment are advised by the doctors, then the same will be provided to the beneficiary admitted in the KGMU. For the availability of required implants/cataract lens/pace-maker etc., the online indent will be presented by the respective ward's sister to the central store/LP counter as per rules and from there implants/cataract lens/pace-maker etc. will be made available for the treatment of the patient.

OPTION-2

(In case of Emergency/Semi-Emergency)

- a) Beneficiary can directly purchase from the <u>HRF's Medical Store of KGMU</u>, and then send the invoice for medical reimbursement, for which <u>full payment will be made</u> to the concerned.
- b) If implants/cataract lens/pace-maker etc not available in HRF

or

If implants/cataract lens/pace-maker etc. available but purchase from outside in case of (emergency/semi-emergency)

In such a situation, the beneficiary will can submit invoice for medical reimbursement, for which according to the <u>rates of HRF</u>. The reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

4. INVESTIGATIONS (Pathological, Radiological or any other)

For the treatment of the beneficiary admitted in the department, if any investigation (Pathological/Radiological or any other) has been advised by the doctors, then the beneficiary will have the following options to get that test done:-

OPTION-1

If any test advised by doctor is done from resources available in KGMU, then that test will be done by zero billing. <u>If any consumable items like contrast, film etc. required</u> then the beneficiary will have the following options to get that items:-

a) It can be provided by the department directly.

or

b) If not available in department, beneficiary can directly purchase from the HRF's Medical Store of KGMU and then send the invoice for medical reimbursement, for which full payment will be made to the beneficiary.

Consumable items provided by the HRF's Medical store directly against zero billing.

OPTION-2

To be done from any other government institution outside KGMU:

There are following two conditions for availing this facility also:

a) In case of non-availability of test facility in KGMU, the doctor referred to any other Government Hospital/Higher Medical Institution' for Testing.

If any such test has been advised by the doctor, whose facility is not available in KGMU and that test is referred to other government hospital like SGPGI, Ram Manohar Lohia, AIIMS etc. In such a situation, <u>medical reimbursement will be made for the full payment</u> of the amount spent in getting that investigation done.

b) If the facility of examination is not available in KGMU or other Govt. Hospital and doctor referred for getting the test done in other 'Private Hospital/Pathology Center.

If any such test has been written by the doctors, whose facility is not available in KGMU or other Govt. Hospital and if that test is done outside 'Private Hospital/Pathology Center', then in such a situation, <u>medical reimbursement of the amount spent in getting that test done</u>, whichever is equal of the rates prescribed for SGPGI, RML, AIIMS, CGHS etc.

c) To get the investigation done in any government institution elsewhere, even after having the facility of investigation in KGMU:

If the facility of examination, consulted by the doctors of KGMU, is available in KGMU, but even after this, the patient's examination is done elsewhere in any government institution/higher medical institution, then in such a situation, medical reimbursement will be made for the full payment of the amount spent in getting that investigation done.

d) To get the test done from any private pathology/private hospital elsewhere even after having the facility of testing in KGMU:

If the facility of examination, consulted by the doctors of KGMU, is available in KGMU, but even after this, the patient is examined elsewhere in a private institution, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for SGPGI, RML, AIIMS, CGHS etc, but for this, any valid reason for not getting the investigation done in KGMU, such as getting the date of investigation very late, due to contingency, get the investigation done immediately (emergency/semi-emergency) etc.

5. OTHER CHARGES

- a) Private Room: After being admitted by the faculty/employees of KGMU or their dependents, if the private ward is used, the facility of private ward will be provided free of cost as per the pay scale/grade-pay of the concerned.
 - Note: Employees whose pay scale/grade-pay is not admissible for the facility of free private ward, but if they avail the facility of private ward, then the fee of private ward will have to be deposited as per rules and medical reimbursement of expenses of private ward will not be done.
- b) Bed Charges: No bed charge will be charged from the beneficiary, for which '0' billing receipt is mandatory.
- c) ICU Charges: No ICU charge will be charged from the beneficiary, for which '0' billing receipt is mandatory.
- d) Ventilator Charges: No ventilator charge will be charged from the beneficiary, for which '0' billing receipt is mandatory.
- e) OT Charges: No OT charge will be charged from the beneficiary, for which '0' billing receipt is mandatory.

(II) ADMITTED IN OTHER GOVERNMENT HOSPITALS/INSTITUTIONS

TYPE OF CASE: EMERGENCY OR NON EMERGENCY

On being referred by the doctors of KGMU to get the patient treated in any other Government/Higher Institution due to non-availability of treatment in KGMU

In above situation, the following facilities are available for beneficiary by the hospital administration will be done:-

: FACILITIES:

1. REGISTRATION AND ADMISSION

Medical reimbursement will be done in full for the amount of registration and admission fee in other Government/Higher Institution.

2. MEDICATIONS AND OTHER CONSUMABLES

In such a situation, beneficiary can directly purchase from the <u>medical store of the Govt.</u>

<u>hospital/local market</u>, and then send the invoice for medical reimbursement, for which according to the <u>rates of HRF's of KGMU</u>. The reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. IMPLANTS

In such a situation, beneficiary can directly purchase from the <u>medical store of the hospital/local market</u>, and then send the invoice for medical reimbursement, for which according to the <u>rates of HRF's Medical Store of Govt. Hospital</u>. The reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

4. INVESTIGATIONS (Pathological, Radiological or any other)

If the patient's examination is done elsewhere in any government institution/higher medical institution, then in such a situation, <u>medical reimbursement will be made for the full payment</u> of the amount spent in getting that investigation done.

5. OTHER CHARGES

a) 'Private Room: After being admitted to the referred hospital, if private ward is used by the beneficiary, then the medical reimbursement of the amount spent in respect of the private ward as per the pay scale/grade-pay of the concerned.

Note: Employees whose pay scale/grade-pay is not admissible for the facility of free private ward, but if they avail the facility of private ward, then the fee of private ward will have to be deposited as per rules and medical reimbursement of expenses of private ward will not be done.

- b) ICU/Ventilator Charges: If the beneficiary admitted and treated to a higher medical institution/government institution and the patient needs ICU or ventilator in the middle of treatment, then the medical reimbursement of the amount spent in respect of the ICU/Ventilator will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- c) Charges for Paramedical Services: If the beneficiary admitted and treated to a higher medical institution/government institution and the patient needs Physiotherapist, speech therapy, dietician or any other paramedical services in the middle of treatment, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- d) OT Charge/Bed Charges: If the beneficiary admitted and treated in General ward of the Govt. Hospital or higher medical institution, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- e) If actual charges are less, then reimbursement will be at actual charge.

(III) ADMITTED IN PRIVATE HOSPITALS

TYPE OF CASE: EMERGENCY

In relation to emergency or being out of city and getting the treatment of the patient admitted in any private hospital. In this situation, the following facilities are available for beneficiary by the hospital administration will be done:-

: FACILITIES :

1. REGISTRATION AND ADMISSION

Medical reimbursement will be done in full for the amount of registration and admission fee in other Private Hospitals (Emergency, semi emergency).

2. MEDICATIONS AND OTHER CONSUMABLES

In such a situation, beneficiary can directly purchase from the <u>local market</u>, and then send the invoice for medical reimbursement, for which according to the <u>rates of HRF's of KGMU</u>. The reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. IMPLANTS

In such a situation, beneficiary can directly purchase from the <u>medical store of the hospital/local market</u>, and then send the invoice for medical reimbursement, for which according to the <u>rates of HRF's Medical Store of KGMU</u>. The reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

4. INVESTIGATIONS (Pathological, Radiological or any other)

In such a situation, the beneficiary will get the medical reimbursement of the amount spent in respect of investigations related to the treatment will be made equivalent to the rates prescribed for CGHS.

5. OTHER CHARGES

a) Private Room: After being admitted in Private hospital, if private ward is used by the beneficiary, then the medical reimbursement of the amount spent in respect of the private ward as per the pay scale/grade-pay of the concerned.

Note: Employees whose pay scale/grade-pay is not admissible for the facility of free private ward, but if they avail the facility of private ward, then the fee of private ward will have to be deposited as per rules and medical reimbursement of expenses of private ward will not be done.

- b) ICU/Ventilator Charges: If the beneficiary admitted and treated in any private hospital and the patient needs ICU or ventilator in the middle of treatment, then the medical reimbursement of the amount spent in respect of the ICU/Ventilator will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- c) Charges for Paramedical Services: If the beneficiary admitted and treated in any private hospital and the patient needs Physiotherapist, dietician or any other paramedical services in the middle of treatment, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- d) OT Charge/Bed Charges: If the beneficiary admitted and treated in General ward of the Pvt. Hospital, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for SGPGI/AIIMS/CGHS.
- e) If actual charges are less. then reimbursement will be at actual charge.

PART: (B) FOR OUTDOOR CATEGORY PATIENTS (OPD)

(I) To get consultation by the doctors of KGMU

If a faculty/employee, gets himself /herself or his/her dependents (hereinafter is defined as beneficiary) treated through KGMU doctors in OPD, then the following facilities will be provided to beneficiary by the hospital administration:-

: FACILITIES:

1. REGISTRATION AND PRESCRIPTION FEE

No registration fee will be charged from the beneficiary.

2. MEDICATIONS AND OTHER CONSUMABLES

If the beneficiary has any medical advised by OPD's Doctors, then the beneficiary will have the following options to obtain that medicine.

- a) The signed issue slip will have to be deposited at the LP counter, from where the medicine will be received within a maximum of 03 working days.
- b) Beneficiary can directly purchase from the <u>HRF's Medical Store of KGMU</u>, and then send the invoice for medical reimbursement, for which <u>full payment will be made</u> to the concerned. (Full reimburse)
- c) If any medicine not available in HRF

0

If any medicine available but purchased from outside in case of (emergency/semi-emergency) In such a situation, the reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. <u>INVESTIGATIONS</u> (Pathological, Radiological or any other)

For the treatment of the beneficiary, if any investigation (Pathological/ Radiological or any other) has been advised by the doctors, then the beneficiary will have the following options to get that test done:-

OPTION-1

If any test advised by doctor is done from resources available in KGMU, then that test will be done by zero billing. If any consumable items like contrast, film etc. required then the beneficiary will have the following options to get that items:-

a) It can be provided by the department directly.

br

b) If not available in department, beneficiary can directly purchase from the HRF's Medical Store of KGMU and then send the invoice for medical reimbursement, for which full payment will be made to the beneficiary.

OF

c) Consumable items provided by the HRF's Medical store directly against zero billing.

OPTION-2

To be done from any other government institution outside KGMU:

There are following two conditions for availing this facility also:

a) In case of non-availability of test facility in KGMU, the doctor referred to any other Government Hospital/Higher Medical Institution' for Testing.

If any such test has been advised by the doctor, whose facility is not available in KGMU and that test is referred to other government hospital like SGPGI, Ram Manohar Lohia, AIIMS etc. In such a situation, <u>medical reimbursement will be made for the full payment</u> of the amount spent in getting that investigation done.

b) If the facility of examination is not available in KGMU or other Govt. Hospital and doctor is referred for getting the test done in other 'Private Hospital/Pathology Center.

If any such test has been written by the doctors, whose facility is not available in KGMU or other Govt. Hospital and if that test is done outside 'Private Hospital/Pathology Center', then in such a situation, <u>medical reimbursement of the amount spent in getting that test done</u>, whichever is equal of the rates prescribed for CGHS.

c) To get the investigation done in any government institution elsewhere, even after having the facility of investigation in KGMU:

If the facility of examination, consulted by the doctors of KGMU, is available in KGMU, but even after this, the patient's examination is done elsewhere in any government institution/higher medical institution, then in such a situation, <u>medical reimbursement of the amount spent in getting that test done</u>, whichever is equal of the rates prescribed for CGHS.

d) To get the test done from any private pathology/private hospital elsewhere even after having the facility of testing in KGMU:

If the facility of examination, consulted by the doctors of KGMU, is available in KGMU, but even after this, the patient is examined elsewhere in a private institution, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for KGMU/CGHS, but for this, any valid reason for not getting the investigation done in KGMU, such as getting the date of investigation very late, due to contingency, get the investigation done immediately (emergency/semi-emergency).

(II) On being referred by the doctors of KGMU to get the patient treated on OPD Basis in any other Government/Higher Institution due to non-availability of treatment in KGMU

TYPE OF CASE: (i) Emergency and referred due to non-availability of facility in KGMU

On being referred by the doctors of KGMU to get the patient treated in any other Government/Higher Institution due to non-availability of treatment in KGMU

In above situation, the following facilities are available for beneficiary by the hospital administration will be done:-

: FACILITIES :

1. REGISTRATION AND PRESCRIPTION FEE

Medical reimbursement will be done in full for the amount of registration and prescription fee in other Government/ Higher Institution.

2. MEDICATIONS AND OTHER CONSUMABLES

If the beneficiary has any medical advised by OPD's Doctors, then the beneficiary will have the following options to obtain that medicine.

- a) Beneficiary can directly purchase from the <u>HRF's Medical Store of KGMU/other Govt.</u> <u>Hospital's H.R.F. and then send the invoice for medical reimbursement, for which <u>full payment</u> <u>will be made</u> to the concerned. (Full reimburse)</u>
- b) If any medicine not available in HRF

OT

If any medicine available but purchased from outside in case of (emergency/semi-emergency) In such a situation, the reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. INVESTIGATIONS (Pathological, Radiological or any other)

- All investigations done with KGMU or other government hospital can be reimbursed fully.
- b) If the facility of examination is not available in KGMU or other Govt. Hospital and doctor is referred for getting the test done in other 'Private Hospital/Pathology Center, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for CGHS/KGMU.
- c) To get the test done from any private pathology /private hospital elsewhere even after having the facility of testing in KGMU:

If the facility of examination, consulted by the doctors is available in KGMU or referred govt hospital, but even after this, the patient is examined elsewhere in a private institution, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for KGMU/CGHS.

4) CHARGES FOR PARAMEDICAL SERVICES:

If the beneficiary treated to a higher medical institution or other government institution and the patient needs Physiotherapist, speech therapy, dietician or any other paramedical services in the middle of treatment, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for KGMU/SGPGI/AIIMS/CGHS.

(III) OPD CONSULTATION IN PRIVATE HOSPITAL WITHOUT REFERRAL

TYPE OF CASE: (i) Non-Emergency and without referral (facility available in KGMU or other Govt. Hospital in City limits)

In above situation, the following facilities are available for beneficiary by the hospital administration will be done:-

: FACILITIES :

1. REGISTRATION AND PRESCRIPTION FEE

Consultation fee will not be reimbursement.

2. MEDICATIONS AND OTHER CONSUMABLES

- a) If the beneficiary beneficiary can directly purchase from the <u>HRF's Medical Store of KGMU or other Govt hospital's H.R.F.</u> and then send the invoice for medical reimbursement, for which <u>full payment will be made</u> to the concerned. (Full reimburse)
- b) If any medicine not available in HRF

or

If any medicine available but purchase from outside/local market In such a situation, the reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. INVESTIGATIONS (Pathological, Radiological or any other)

- a) All investigations done with KGMU or other government hospital can be reimbursed fully.
- b) If the beneficiary is examined elsewhere in a private institution, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for KGMU/CGHS.

4) CHARGES FOR PARAMEDICAL SERVICES:

If the beneficiary treated to a private hospital and the beneficiary needs Physiotherapist, speech therapy, dietician or any other paramedical services in the middle of treatment, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for KGMU/SGPGI/AIIMS/CGHS.

(IV) GETTING THE TREATMENT OF THE PATIENT IN OTHER GOVT. HOSPITAL

(TYPE OF CASE: (i) Emergency (ii) Being out of City)

In above situation, the following facilities are available for beneficiary by the hospital administration will be done:-

: FACILITIES:

1. REGISTRATION AND PRESCRIPTION FEE

Medical reimbursement will be done in full for the amount of registration and prescription fee in other Government/ Higher Institution.

2. MEDICATIONS AND OTHER CONSUMABLES

If the beneficiary has any medical advised by OPD's Doctors, then the beneficiary will have the following options to obtain that medicine.

- c) Beneficiary can directly purchase from the <u>HRF's Medical Store of other Govt. Hospital</u>, and then send the invoice for medical reimbursement, for which <u>full payment will be made</u> to the concerned. (Full reimburse)
- d) If any medicine not available in HRF

or

If any medicine available but purchased from outside in case of (emergency/semi-emergency)
In such a situation, the reimbursement will be done:-

- i) At the rate of HRF.
- ii) If not listed in HRF, then at the rate of CGHS
- iii) Equivalent payment as per LP rate extant at that time.

3. <u>INVESTIGATIONS (Pathological, Radiological or any other)</u>

- a) All investigations done with KGMU or other government hospital can be reimbursed fully.
- b) If the facility of examination is not available in other Govt. Hospital and doctor is referred for getting the test done in other 'Private Hospital/Pathology Center, then in such a situation, medical reimbursement of the amount spent in getting that test done, whichever is equal of the rates prescribed for CGHS.

4. CHARGES FOR PARAMEDICAL SERVICES:

If the beneficiary treated to a higher medical institution or other government institution and the patient needs Physiotherapist, dietician or any other paramedical services in the middle of treatment, then the medical reimbursement of the amount spent in the payment made to him will be made equivalent to the rates prescribed for KGMU/SGPGI/AIIMS/CGHS.

BILL PROCESSING AUTHORITY

(A) <u>UNDER MS OFFICE</u>

- (I) All reimbursement with treatment within KGMU
- (II) All reimbursement under Rs. 3,00,000 with treatment in government medical institutions like RALIMS, SGPGI, AIIMS-New Delhi, other institutes as specified.
- (III) All reimbursement under Rs 50,000 in private hospitals as per rule.

(B) <u>UNDER CMS, MS AND MEDICAL BOARD</u>

- (I) All reimbursement above 50,000 and upto 3,00,000 in private hospitals as per rule.
- All reimbursement with improper referral.
- (III) All reimbursement which MS/CMS office deems necessary.

(C) UNDER MS, CMS, MEDICAL BOARD with approval from VC

- (I) All reimbursement above 3,00,000 in Government and private hospital as per rule.
- (II) Any other matter referred as deemed necessary.